FINAL Bingara Gorge IVR Structure and Scripting – Business hours (v2.0 as at 16 May 2018) (Mon to Fri 9am to 5pm AEST/AEDST – based on NSW business days)



FINAL Bingara Gorge IVR Structure and Scripting – Out of hours (v1.0 as at 18 May 2017) (before 9am and after 5pm Mon to Fri AEST/AEDST and weekends – based on NSW business days)



## FINAL Bingara Gorge IVR Structure and Scripting – Public holidays (v1.0 as at 18 May 2017) (based on NSW business days)

